
Epson TM-H5000II Series



Open a world of opportunity with this combined thermal and impact PoS printer

Ultra-fast receipts and advanced graphics

The sheer, lightning quick performance of the TM-H5000II, combined with its advanced graphics, means that your receipts can become a live medium for communicating with your customer, rather than a simple transaction record. Linked purchases and multi-buys can be grouped, logos and promotional messages added. Ideal for one-time receipt printing, and with the ability to customise sales slips, this printer makes one-to-one marketing a reality.

Enhanced customer service

With the TM-H5000II a combination of wide-slip and high-speed printing enables you to provide customised documentation. The printer's capability to print barcodes onto receipts means that returns can be identified and dealt with quickly, and also quickly re-entered into your inventory system.

Low cost of ownership

The modular design of this printer makes it easy and quick to upgrade and maintain. Combined with a robust metal chassis and exceptional reliability – a receipt MCBF of 37 million lines – this makes the TM-H5000II flexible, rugged and cost-effective.

DATASHEET



KEY FEATURES

PRODUCT SPECIFICATIONS

FONTS & STYLES

Print Speed receipt	120 mm/sec
Print Speed slip	233 / 311 cps
Column capacity slip	66 cps / 88 cps
Character size receipt	1.41 mm (W) x 3.39 mm (H) / 0.99 mm (W) x 2.4 mm (H)

INTERFACES

Interfaces	RS-232, Drawer kick-out, Customer Display
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POWER

Power Supply	PS-180 (option)
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GENERAL

Product dimensions	252 x 351 x 201 mm (Width x Depth x Height)
Product weight	6.5 kg
Colour	Epson Cool White

	RECEIPT	SLIP / E/P
Print method	Thermal line printing	9-pin serial impact dot matrix
Print speed	120 mm/sec	233 / 311 cps
FONTS & STYLES		
Column capacity		66 cps / 88 cps
Character size	1.41 mm (W) x 3.39 mm (H) / 0.99 mm (W) x 2.4 mm (H)	

LOGISTICS INFORMATION

Dimensions Single Carton	423 x 684 x 308 mm
Carton Weight	15.4 Kg
Multiple Order Quantity	2 Units

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WHAT'S IN THE BOX

- Main unit
- User manual
- Thermal roll paper
- Ribbon cartridge (slip)
- Power switch cover

SUPPLIES

- Epson ERC31B Ribbon Cartridge for TM-H5000/II, -U930/II, -U950/925, -U590, black (C43S015369)

OPTIONAL ACCESSORIES

- Epson PS-180
C32C825341
- Epson UB-E02
C32C824151
- Epson UB-P02II
C32C823891
- Epson UB-S01
C32C823361
- Epson UB-S09
C32C823861
- Epson UB-U01III
C32C824111
- Epson UB-U02III
C32C824121
- Epson UB-U03II
C32C824131
- Epson UB-U04
C32C823950

Co^{ver}Plus

* Warranty offers are not available for all countries. Please contact your local Epson representative.

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